PROGRESS LINK
TRAINING & CONSULTANCY SDN BHD

2027 PUBLIC PROGRAM TRAINING CALENDAR

JANUARY	DATE	VENUE
SALES MASTERY: PROSPECTING, CONSULTATIVE SELLING AND CLOSING TECHNIQUES	4 & 5 JAN	F2F – Penang
ISO 9001:2026 QMS REQUIREMENTS, KEY CHANGES AND TRANSITION TRAINING	11 JAN	Hybrid – F2F Penang / Online
HAZARD IDENTIFICATION, RISK ASSESSMENT & RISK CONTROL (HIRARC)	12 & 13 JAN	Hybrid – F2F Penang / Online
EFFECTIVE AND OBJECTIVELY DRIVEN KEY PERFORMANCE INDICATORS (KPIs)	18 & 19 JAN	Hybrid – F2F Penang / Online
SUPPLY CHAIN RISK MANAGEMENT AND RESILIENCE PLANNING	20 & 21 JAN	Hybrid – F2F Penang / Online
MASTERING EFFECTIVE INTERVIEWING & SELECTION TECHNIQUES	25 JAN	Hybrid – F2F Penang / Online
KURSUS PENYEGARAN PENGENDALIAN DAN KESELAMATAN FORKLIFT/ REACH TRUCK	26 JAN	F2F -Butterworth, Penang
8D PROBLEM SOLVING SKILLS	26 & 27 JAN	Hybrid – F2F Penang / Online
IATF 16949:2016 INTERNAL AUDITOR TRAINING	28 & 29 JAN	Hybrid – F2F Penang / Online
FEBRUARY	**DATE**	**VENUE**
7 QUALITY CONTROL TOOLS	02 & 03 FEB	Hybrid – F2F Penang / Online
ANTI-BRIBERY AND ANTI-CORRUPTION (ABAC): AWARENESS, RISK AND COMPLIANCE	04 FEB	Hybrid – F2F Penang / Online
MASTERING EFFECTIVE COMMUNICATION AND INTERPERSONAL SKILLS	10 & 11 FEB	F2F – Penang
MICROSOFT EXCEL -INTERMEDIATE TO ADVANCED	15 & 16 FEB	Hybrid – F2F Penang / Online
LEADERSHIP EXCELLENCE: DELEGATION, EMPOWERMENT AND ACCOUNTABILITY	17 & 18 FEB	F2F – Penang
ESG & SUSTAINABILITY REPORTING: DATA COLLECTION, DISCLOSURES & COMPLIANCE	18 & 19 FEB	Hybrid – F2F Penang / Online
KURSUS KOMPREHENSIF PENGENDALIAN DAN KESELAMATAN FORKLIFT / REACH TRUCK	22 & 23 FEB	F2F -Butterworth, Penang
ISO 14001:2026 EMS REQUIREMENTS, KEY CHANGES AND TRANSITION TRAINING	25 FEB	Hybrid – F2F Penang / Online
GENERATIVE AI IN THE WORKPLACE: PRODUCTIVITY, PRIVACY AND GOVERNANCE	26 FEB	Hybrid – F2F Penang / Online
MARCH	**DATE**	**VENUE**
PSYCHOLOGICAL FIRST AID AT THE WORKPLACE	01 MAR	Hybrid – F2F Penang / Online
STATISTICAL PROCESS CONTROL (SPC) AND PROCESS CAPABILITY ANALYSIS	02 & 03 MAR	Hybrid – F2F Penang / Online
STRATEGIC PROCUREMENT MANAGEMENT: SOURCING, TENDERING, SUPPLIER SELECTION AND NEGOTIATION	04 & 05 MAR	Hybrid – F2F Penang / Online
IMPORT/EXPORT DOCUMENTATION & SHIPPING PROCEDURES	17 & 18 MAR	Hybrid – F2F Penang / Online
BASIC FIRST AID AND CPR IN THE WORKPLACE	19 MAR	F2F – Penang
MANAGING WORKPLACE DISCIPLINE AND MISCONDUCT	22 & 23 MAR	Hybrid – F2F Penang / Online
MASTERING CROSS-CULTURAL COMMUNICATION FOR GLOBAL TEAMS	24 & 25 MAR	F2F – Penang
MASTERING EFFECTIVE NEGOTIATION & PERSUASION SKILLS	29 & 30 MAR	F2F – Penang
KURSUS PENYEGARAN PENGENDALIAN DAN KESELAMATAN FORKLIFT/ REACH TRUCK	31 MAR	F2F -Butterworth, Penang

APRIL	DATE	VENUE
MALAYSIAN EMPLOYMENT LAW, INDUSTRIAL RELATIONS AND GRIEVANCE HANDLING	01 & 02 APR	Hybrid – F2F Penang / Online
PROGRAM PEMBANGUNAN POTENSI DIRI DAN KECEMERLANGAN PRESTASI KERJA	05 & 06 APR	F2F – Penang
ISO/IEC 27001:2022 ISMS INTERNAL AUDITOR TRAINING	07 & 08 APR	F2F – Penang
AS9100D INTERNAL AUDITOR TRAINING	12 & 13 APR	Hybrid – F2F Penang / Online
SALES MASTERY: PROSPECTING, CONSULTATIVE SELLING & CLOSING TECHNIQUES	14 & 15 APR	F2F – Penang
VALUE STREAM MAPPING	16 APR	F2F – Penang
CORPORATE LIABILITY PROVISION UNDER SECTION 17A MACC ACT 2009	19 APR	Hybrid – F2F Penang / Online
CHEMICAL SPILL RESPONSE & CONTROL TRAINING	20 APR	F2F – Penang
VALUE ANALYSIS AND VALUE ENGINEERING (VA/VE) TRAINING	21 & 22 APR	Hybrid – F2F Penang / Online
KURSUS KOMPREHENSIF PENGENDALIAN DAN KESELAMATAN FORKLIFT / REACH TRUCK	26 & 27 APR	F2F -Butterworth, Penang
MAY	**DATE**	**VENUE**
CYBERSECURITY IN THE AI ERA: PHISHING, RANSOMWARE, DATA PROTECTION AND HUMAN RISK	03 MAY	Hybrid – F2F Penang / Online
MANAGING AND OPTIMISING SPARE PARTS INVENTORY	04 & 05 MAY	Hybrid – F2F Penang / Online
MASTERING EFFECTIVE COMMUNICATION AND INTERPERSONAL SKILLS	06 & 07 MAY	F2F – Penang
MICROSOFT POWER BI DESKTOP: LEVEL 1 & 2	10 & 11 MAY	Hybrid – F2F Penang / Online
IFRS S2 CLIMATE-RELATED DISCLOSURES: PRACTICAL REPORTING WORKSHOP	12 MAY	Hybrid – F2F Penang / Online
MANAGING EMPLOYEE UNDERPERFORMANCE & PERFORMANCE IMPROVEMENT PLANS (PIP)	13 MAY	Hybrid – F2F Penang / Online
KURSUS KEPIMPINAN PENYELIA BERPRESTASI TINGGI	24 & 25 MAY	F2F – Penang
EMOTIONAL INTELLIGENCE AND RESILIENCE IN THE WORKPLACE	26 & 27 MAY	F2F – Penang
KURSUS PENYEGARAN PENGENDALIAN DAN KESELAMATAN FORKLIFT/ REACH TRUCK	27 MAY	F2F -Butterworth, Penang
ERGONOMICS AND MANUAL HANDLING IN THE WORKPLACE	28 MAY	F2F – Penang
JUNE	**DATE**	**VENUE**
POWERFUL MARKETING MINDSET AND STRATEGIES FOR GREATER SALES SUCCESS	03 & 04 JUN	F2F – Penang
MICROSOFT EXCEL -INTERMEDIATE TO ADVANCED	10 & 11 JUN	Hybrid – F2F Penang / Online
MASTERING HIGH IMPACT COMMUNICATION & PRESENTATION SKILLS	14 & 15 JUN	F2F – Penang
GEOMETRIC DIMENSION AND TOLERANCE (GD&T)	16 & 17 JUN	F2F – Penang
SCHEDULED WASTE MANAGEMENT: LEGAL COMPLIANCE, STORAGE, LABELLING AND ESWIS	18 JUN	Hybrid – F2F Penang / Online
ROOT CAUSE ANALYSIS AND CORRECTIVE ACTION (RCCA)	21 JUN	Hybrid – F2F Penang / Online
MASTERING RBA CODE OF CONDUCT: REQUIREMENTS & IMPLEMENTATION	22 & 23 JUN	Hybrid – F2F Penang / Online
LICENSED MANUFACTURING WAREHOUSE (LMW): CUSTOMS COMPLIANCE & DOCUMENTATION	24 JUN	Hybrid – F2F Penang / Online
KURSUS KOMPREHENSIF PENGENDALIAN DAN KESELAMATAN FORKLIFT / REACH TRUCK	28 & 29 JUN	F2F -Butterworth, Penang

JULY	DATE	VENUE
WAREHOUSE SAFETY: RISK ASSESSMENT & SAFE WORK PRACTICES	01 JUL	F2F – Penang
CTPAT AWARENESS & SUPPLY CHAIN SECURITY REQUIREMENTS	02 JUL	Hybrid – F2F Penang / Online
MASTERING TIME MANAGEMENT & WORKPLACE PRODUCTIVITY	05 & 06 JUL	F2F – Penang
EFFECTIVE AND OBJECTIVELY DRIVEN KEY PERFORMANCE INDICATORS (KPIs)	08 & 09 JUL	Hybrid – F2F Penang / Online
OCCUPATIONAL SAFETY AND HEALTH (NOISE EXPOSURE) REGULATIONS 2019 & HEARING CONSERVATION PROGRAMME	12 JUL	F2F – Penang
DANGEROUS GOODS HANDLING IN THE WORKPLACE	13 JUL	F2F – Penang
KURSUS PEMIKIRAN ANALITIKAL DAN KREATIF	14 & 15 JUL	F2F – Penang
KAIZEN: IMPLEMENTING & SUSTAINING CONTINUOUS IMPROVEMENT	19 & 20 JUL	F2F – Penang
ISO 9001:2026 QMS INTERNAL AUDITOR TRAINING	21 & 22 JUL	Hybrid – F2F Penang / Online
LOCKOUT/TAGOUT (LOTO): HAZARDOUS ENERGY CONTROL & SAFE MACHINE ISOLATION	23 JUL	F2F – Penang
KURSUS PENYEGARAN PENGENDALIAN DAN KESELAMATAN FORKLIFT/ REACH TRUCK	26 JUL	F2F -Butterworth, Penang
EFFECTIVE COACHING & MENTORING SKILLS FOR LEADERS	28 & 29 JUL	F2F – Penang
AUGUST	**DATE**	**VENUE**
MICROSOFT EXCEL -INTERMEDIATE TO ADVANCED	02 & 03 AUG	Hybrid – F2F Penang / Online
MASTERING EFFECTIVE NEGOTIATION & PERSUASION SKILLS	04 & 05 AUG	F2F – Penang
SAFETY & HEALTH COMMITTEE: ROLES, RESPONSIBILITIES & EFFECTIVE IMPLEMENTATION	06 AUG	Hybrid – F2F Penang / Online
BUSINESS CONTINUITY MANAGEMENT (BCM): PREPAREDNESS, RESPONSE & RECOVERY	09 & 10 AUG	Hybrid – F2F Penang / Online
SALES MASTERY: PROSPECTING, CONSULTATIVE SELLING & CLOSING TECHNIQUES	11 & 12 AUG	F2F – Penang
CUSTOMER SERVICE EXCELLENCE: HANDLING COMPLAINTS & DIFFICULT CUSTOMERS	13 AUG	F2F – Penang
ISO 14001:2026 EMS INTERNAL AUDITOR TRAINING	17 & 18 AUG	Hybrid – F2F Penang / Online
LEADERSHIP EXCELLENCE: DELEGATION, EMPOWERMENT & ACCOUNTABILITY	19 & 20 AUG	F2F – Penang
KURSUS KOMPREHENSIF PENGENDALIAN DAN KESELAMATAN FORKLIFT / REACH TRUCK	25 & 26 AUG	F2F -Butterworth, Penang
CHEMICAL SAFETY: USECHH REGULATIONS, HAZARD COMMUNICATION & SAFE HANDLING	27 AUG	F2F – Penang
SEPTEMBER	**DATE**	**VENUE**
GENERATIVE AI FOR BUSINESS WRITING & TECHNICAL REPORTING	01 SEP	Hybrid – F2F Penang / Online
SMART PRODUCTION PLANNING, SCHEDULING & CONTROL	02 & 03 SEP	Hybrid – F2F Penang / Online
IMPORT/EXPORT DOCUMENTATION & SHIPPING PROCEDURES	06 & 07 SEP	Hybrid – F2F Penang / Online
BUDAYA KERJA POSITIF: SIKAP, DISIPLIN & PRESTASI CEMERLANG	08 SEP	F2F – Penang
STRATEGIC PROCUREMENT MANAGEMENT: SOURCING, TENDERING, SUPPLIER SELECTION & NEGOTIATION	09 & 10 SEP	Hybrid – F2F Penang / Online
TOTAL PRODUCTIVE MAINTENANCE (TPM)	13 & 14 SEP	F2F – Penang
MALAYSIAN EMPLOYMENT LAW, INDUSTRIAL RELATIONS & GRIEVANCE HANDLING	20 & 21 SEP	Hybrid – F2F Penang / Online
FMEA: FAILURE MODE & EFFECTS ANALYSIS	22 & 23 SEP	Hybrid – F2F Penang / Online
MANAGING WORKPLACE DISCIPLINE AND MISCONDUCT	27 & 28 SEP	Hybrid – F2F Penang / Online
KURSUS PENYEGARAN PENGENDALIAN DAN KESELAMATAN FORKLIFT/ REACH TRUCK	30 SEP	F2F -Butterworth, Penang

OCTOBER	DATE	VENUE
MICROSOFT EXCEL -INTERMEDIATE TO ADVANCED	04 & 05 OCT	Hybrid – F2F Penang / Online
EFFECTIVE EMPLOYEE COUNSELLING & COACHING SKILLS	06 & 07 OCT	F2F – Penang
WORKING AT HEIGHT: FALL PREVENTION & SAFE WORK PRACTICES	08 OCT	F2F – Penang
ISO 45001:2018 OHSMS INTERNAL AUDITOR TRAINING	11 & 12 OCT	Hybrid – F2F Penang / Online
LEAN MANUFACTURING: PRODUCTION FLOW, EFFICIENCY & WASTE ELIMINATION	13 & 14 OCT	F2F – Penang
WORKPLACE INCIDENT INVESTIGATION, ROOT CAUSE ANALYSIS & DOSH REPORTING	15 OCT	Hybrid – F2F Penang / Online
SCHEDULED WASTE MANAGEMENT: LEGAL COMPLIANCE, STORAGE, LABELLING & eSWIS	18 OCT	Hybrid – F2F Penang / Online
MASTERING EFFECTIVE COMMUNICATION & INTERPERSONAL SKILLS	19 & 20 OCT	F2F – Penang
KURSUS KOMPREHENSIF PENGENDALIAN DAN KESELAMATAN FORKLIFT / REACH TRUCK	25 & 26 OCT	F2F -Butterworth, Penang
NOVEMBER	**DATE**	**VENUE**
AI SOLUTIONS FOR QUALITY CONTROL IN MANUFACTURING	01 NOV	Hybrid – F2F Penang / Online
MASTERING EFFECTIVE NEGOTIATION & PERSUASION SKILLS	02 & 03 NOV	F2F – Penang
SALES MASTERY: PROSPECTING, CONSULTATIVE SELLING & CLOSING TECHNIQUES	04 & 05 NOV	F2F – Penang
TRAINING NEEDS ANALYSIS (TNA): STRATEGIC PLANNING AND IMPLEMENTATION	08 & 09 NOV	Hybrid – F2F Penang / Online
PREVENTIVE & PREDICTIVE MAINTENANCE FOR OPERATIONAL EXCELLENCE	10 & 11 NOV	F2F – Penang
MACHINE GUARDING & INDUSTRIAL MACHINERY SAFETY	12 NOV	F2F – Penang
LEADERSHIP EXCELLENCE: DELEGATION, EMPOWERMENT & ACCOUNTABILITY	15 & 16 NOV	F2F – Penang
ISO/IEC 27001:2022 ISMS INTERNAL AUDITOR TRAINING	17 & 18 NOV	Hybrid – F2F Penang / Online
IMPORT/EXPORT DOCUMENTATION & SHIPPING PROCEDURES	22 & 23 NOV	Hybrid – F2F Penang / Online
KURSUS KEPIMPINAN PENYELIA BERPRESTASI TINGGI	24 & 25 NOV	F2F – Penang
KURSUS PENYEGARAN PENGENDALIAN DAN KESELAMATAN FORKLIFT/ REACH TRUCK	30 NOV	F2F -Butterworth, Penang
DECEMBER	**DATE**	**VENUE**
MICROSOFT EXCEL -INTERMEDIATE TO ADVANCED	01 & 02 DEC	Hybrid – F2F Penang / Online
ENVIRONMENTAL ASPECT & IMPACT ASSESSMENT	03 DEC	Hybrid – F2F Penang / Online
STRATEGIC PROCUREMENT MANAGEMENT: SOURCING, TENDERING, SUPPLIER SELECTION & NEGOTIATION	06 & 07 DEC	Hybrid – F2F Penang / Online
EFFECTIVE COACHING & MENTORING SKILLS FOR LEADERS	08 & 09 DEC	F2F – Penang
ISO 9001:2026 QMS INTERNAL AUDITOR TRAINING	13 & 14 DEC	Hybrid – F2F Penang / Online
KURSUS KOMPETENSI JURULATIH KESELAMATAN FORKLIFT (TTT)	15, 16 & 17 DEC	F2F -Butterworth, Penang
INVENTORY MANAGEMENT & STOCK CONTROL: PLANNING, ACCURACY & COST OPTIMISATION	20 & 21 DEC	Hybrid – F2F Penang / Online
KURSUS KOMPREHENSIF PENGENDALIAN DAN KESELAMATAN FORKLIFT / REACH TRUCK	22 & 23 DEC	F2F -Butterworth, Penang
EFFECTIVE AND OBJECTIVELY DRIVEN KEY PERFORMANCE INDICATORS (KPIs)	28 & 29 DEC	Hybrid – F2F Penang / Online

Note: Progress Link Training & Consultancy Sdn Bhd reserves the right to cancel any program, make amendments and/or changes to the programs.